



UG – 271

VII Semester BHM Degree Examination, March/April 2021
(CBCS – Fresh 2018-19 and Onwards)
HOTEL MANAGEMENT
7.5 : Hospitality Law

Time : 3 Hours

Max. Marks : 70

Instructions : 1) Read the Question and Number **correctly**.
2) Write **neatly** with examples **wherever** required.

SECTION – A

Answer **any five not more than three** lines **each**.

(5×2=10)

1. a) Who is a Conciliation Officer ?
- b) Define Service under Consumer Protection Act.
- c) What is Unilateral Mistake ?
- d) What do you mean by Occasional License ?
- e) List out 2 important causes of Industrial disputes.
- f) What is Form CL-4 ?
- g) Give the meaning of Hotel Register.

SECTION – B

Answer **any three not exceeding two** pages.

(3×6=18)

2. What is Express and Implied Contract ? Explain with examples.
3. Write a short note on :
 - a) Amalgamation of Trade Union.
 - b) Dissolution of Trade Union.
4. Briefly explain the powers of Food Inspector.
5. Short note on :
Provision for the safety of guests.
6. Explain the Hotels Right of Lien on Goods.

P.T.O.



SECTION – C

Answer **any three** of the following :

(3×14=42)

7. Explain Annual Leave with wages under Karnataka Shops and Commercial Establishment Act.
 8. Explain the procedure for filing complaint and relief available under Consumer Protection Act.
 9. What do you mean by Adulterated Food ? Explain with examples.
 10. Enumerate the essentials of the Workmen's Compensation Act.
 11. Explain the objectives of Consumer Protection Act 1986 and various Consumer Protection Councils under the Act.
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